

Anish Dahal

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Work Experience

Student Support and IT Administrator

May 29, 2023 – Present

Apply World Group | Town Hall, NSW

- Provided technical support to 150+ students and staff, resolving IT issues with a 90% first-call resolution rate.
- Managed student databases, email configurations, and system access, ensuring compliance with institutional policies.
- Installed and configured PCs, printers, software, and networking devices to maintain an efficient IT environment.
- Developed IT user guides and documentation, improving training efficiency by 30%.

Retail and Logistic Team Member

Feb 16, 2023 – Present

Woolworths | Sydney, NSW

- Managed inventory, stock replenishment, and warehouse logistics.
- Assisted in receiving and organizing large deliveries, verifying shipment accuracy.
- Provided customer support, helping with product inquiries and purchases.

Crew Trainer

June 2022 – Dec,2023

Mc Donalds| Sydney, NSW

- Trained and supervised new employees, improving team efficiency and service quality.
- Managed cash handling, order processing, and food preparation during peak hours.
- Ensured compliance with food safety and hygiene regulations.

Education

Wentworth Institute of Higher Education

Bachelor of Information Technology: Information Technology , 2024

- CGPA- 3.28
- Final Year Project- Event Management Website for College Festival

High School Diploma

Crescent Computer Institute , 2020

Skills

- JavaScript, Database management, web and mobile development, Data structures, UI/UX, Tableau, Power BI, React, Node, SQL, NO SQL, Firebase, Machine Learning,

Projects Completed

Event Management System (<https://2024s2i.winproject.com.au/>)

- A website for Management of the Event in the College.

